



CONFLICT IS WAR!

WORKBOOK

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I believe: _____

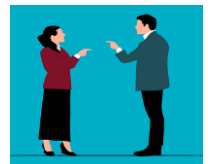
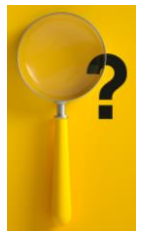
The group votes for: _____

Conflict Is:

1. Negative and destructive.
2. A good thing.
3. If left alone it goes away.
4. Must be resolved.



Let's Look Closer:



ALL...

NOT ALL...



What are some things that you would consider when deciding whether external resolution is required?



3 Reasons We Choose To Confront



Confrontation is when we have a conversation about a conflict.

You Try It!

Technique:
Acknowledge _____

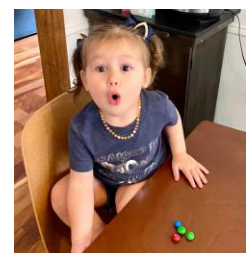


Negative Inquiry
Basic
Professional
Go Big!

When. Then. So.



What you say matters.



What about internal resolution?



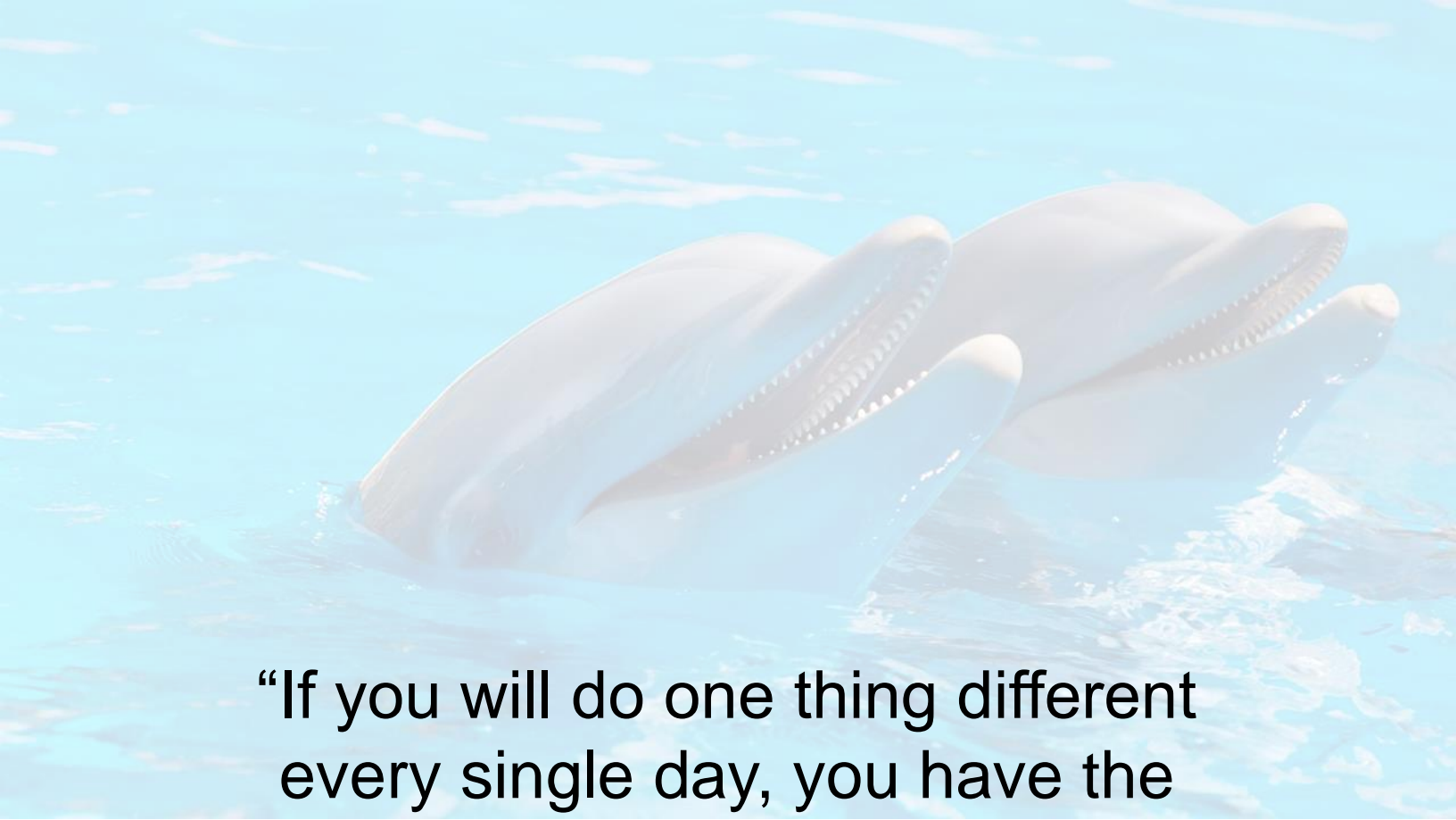
Willing is the self esteem.

3 Pieces:



Who is your hero?





“If you will do one thing different every single day, you have the power to make every one of your tomorrows better than today.”

--Julie Burch

Julie Burch *JB* Speaks!

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